

Who to Call for Water and Environmental Concerns and Complaints

Citizens can help report violations or problems they notice in their local streams before more damage and pollution is created. Residents sometimes are the first to recognize “illicit” discharges dumping into or flowing from the storm sewer outfalls.

Exact locations are required and photographs are helpful!

Emergencies, including Spills and Fish Kills

Issue	Contact	Availability	Phone Number	Additional Information
Spills and other emergencies	DEP	24 hours	484-250-5900 or 1-800-541-2050 (toll free)	
Environmental complaints (including water quality complaints)	DEP	Weekdays 8:00 a.m. - 4:00 p.m.	484-250-5991	Off hours, a message can be left at this number
Fish kills (1 st call)	DEP	24 hours	484-250-5900	
Fish kills (2 nd call)	Pennsylvania Fish and Boat Commission	Weekdays 8:00 a.m. – 4:00 p.m.	717-626-0228	
Non-emergency environmental complaints can also be submitted online at http://www.depweb.state.pa.us/portal/server.pt/community/southeast_regional_office/13778/environmental_complaints/617089 . These complaints will be addressed by DEP’s regional service representative. For emergencies use the 24 hour DEP hotline at 484-250-5900.				

Construction Site Issues

Issue	Contact	Availability	Phone Number	Additional Information
Construction site issues, including erosion, off-site discharges of mud/sediment, improper or no silt fencing	Delaware County Conservation District	Weekdays 8:00 a.m. – 4:30 p.m.	610-892-9484	

Broken Water Mains and other Water Supply Issues

Issue	Contact	Availability	Phone Number	Additional Information
Broken water mains	Aqua Pennsylvania	24 hours	610-525-1402 or 877-977-2782	

Other Potential Concerns or Pollution Events

In the case of:

- Leaking or overflowing sanitary sewer lines or manholes
- Sewage or other obvious pollutants in creek/pond
- Illegal or pollution discharges into creeks or storm drains/channels
- Dry weather flow from storm sewer outfall that appears polluted
- Or similar concerns about potential pollution events,

Please notify Newtown Township at the numbers below:

Issue	Contact	Availability	Phone Number	Additional Information
Any of the above issues	Newtown Township Main Office	Weekdays 8:30 a.m. to 4:30 p.m.	610-356-0200	One of the office staff will contact the appropriate person to address the issue.
Any of the above issues	Newtown Township Police Department	After hours and weekends	911	The responding Police Officer will contact the appropriate Township staff to address the issue.

If you are unable to connect with a local representative to discuss your concern and the issue appears pressing, you can always reach the DEP emergency line at 484-250-5900 or 1-800-541-2050 (toll free).

